

Toft Road Dental Practice COVID-19 update.

Dear patient,

Following the recent announcement on 28th May by the Chief Dental Officer to recommence dental services, we are preparing to reopen Toft Road Dental Practice from 8th June for emergency and routine dental services.

To provide a safe and effective dental care we will phase the reopening of the practice. Initially priority will be given to dental emergencies and those patients who have ongoing courses of treatment. We will not be carrying out treatments that create an aerosol until we are completely satisfied we have all the additional safeguards in place that maintain your and our staff safety.

We work to the highest infection control standards, in addition we are applying the latest recommendations of Public Health England, FGDP and other professional bodies, that relate to COVID-19.

You will notice some changes, including:

A pre-appointment telephone call confirming the treatment planned and updating your medical history, which will include screening to ensure you have no Coronavirus symptoms. Any COVID positive patients will have their appointments postponed until they are fully recovered or referred to an emergency hub if urgent treatment is needed.

We will ask you wait outside the practice or in your car in the carpark until the previous patient has left the building, and not to bring any unnecessary items such as coats or handbags into the practice. Temperatures may be taken.

Hand sanitiser for patients must be used on arrival.

Upgraded staff PPE in line with Public Health England guidance.

Dedicated appointments for shielded and vulnerable patients.

Only the patient to come into the practice with a telephone booked appointment.

Spaced and staggered appointments in keeping with social distancing.

Along with other infection control techniques you may not see, but please ask if you have any queries. For updates please check the practice website <https://toftroaddentalpractice.com/>

Very best wishes,

John Clifford BDS and James Gilmore BDS MFGDP(UK).

Toft Road Dental Practice.